UPMAP QUICK GUIDE - ENG

UpMap SYSTEM

The UpMap suite, made up of the UpMap application and the T800+ interface device, is the first system that allows you to customize the way you live your passion

Index

Quick guide glossary

●●●●●●

UpMap | QUICK GUIDE | ENG

UP MAP

NEED4POWER

MADE IN ITALY

Download the App on your mobile

Access the store and download the UpMap application on your mobile

Apple

If you have an **Apple** phone enter the **App Store**, in the search bar look for **UpMap** and download the application.

—

Android

If you have an **Android** phone go to **Google Play**, in the search bar look for **UpMap** and download the UpMap application.

GET IT ON **Google Play**

Download on the **App Store**

* The UpMap application is available free of charge on Google Play and the App Store

Login / Sign Up

Create an UpMap profile and access the application features

Login

If you already have an UpMap account, enter your e-mail address and password and access by pressing **LOGIN**

Password recovery

A new password will be sent to the e-mail address with which you registered.

Sign up

Insert your data and create an UpMap profile.
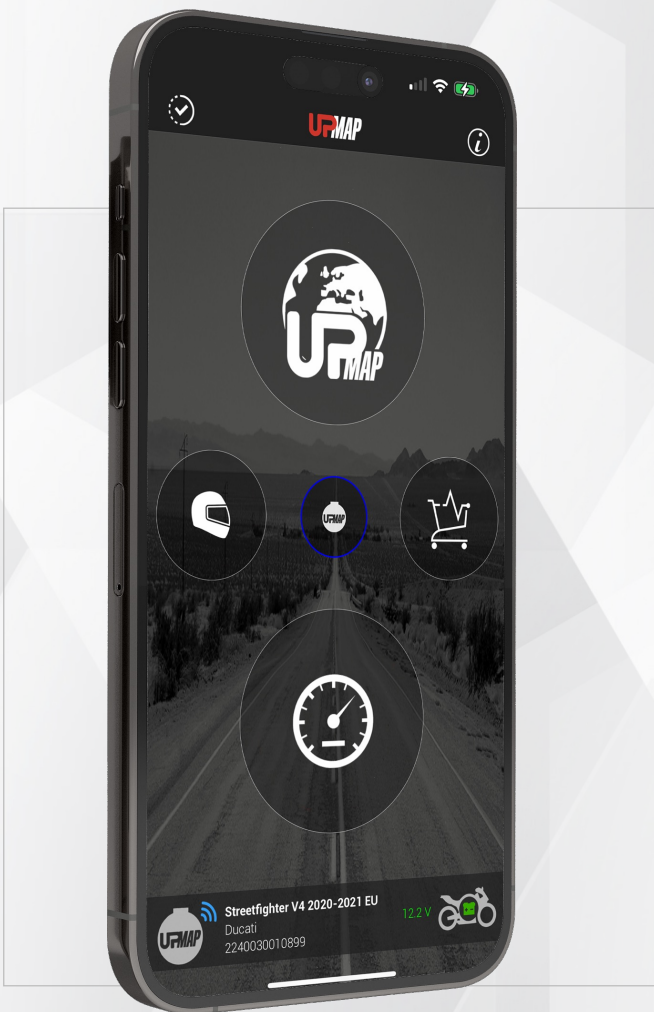Press **REGISTER** to proceed.

The password recovery function is only available to users who have created an UpMap profile with email and password. For users who have used Google or Facebook to log in, they will be asked to update their profile before proceeding with retrieving their credentials.

UpMap | QUICK GUIDE | ENG
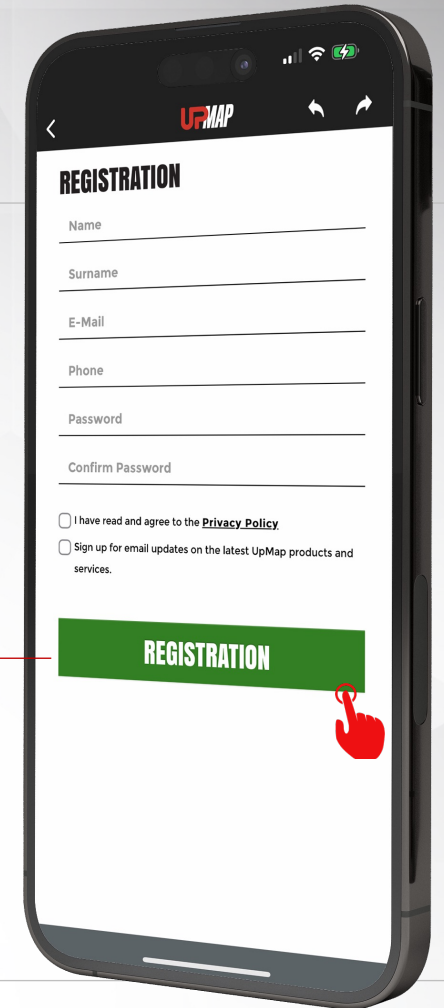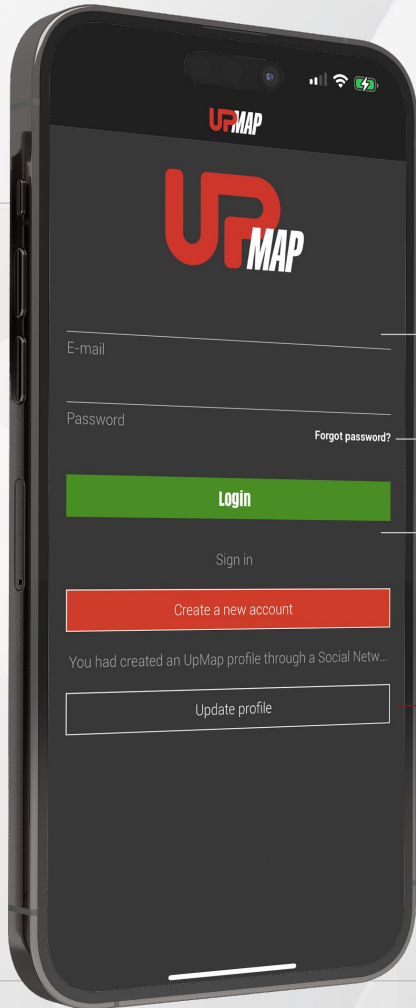
Home

Home page of the UpMap application

PROFILE

Entry point to the UpMap device list,
the engine calibrations purchased and the motorcycle
configured.

STORE

Once the UpMap device has been configured
on the motorcycle, the engine calibrations can
be purchased.

DASHBOARD

With the UpMap device connected and configured on
the motorcycle, the motorcycle's parameters will be
displayed in real time. Speed, engine rpm, throttle
opening, temperature, lean angle and battery voltage.

When the UpMap application connects to the UpMap device connected
and configured on the motorcycle, useful information such as the model,
brand of the bike and battery voltage of the bike are shown in the footer.

Profile

User profile screen

● ● ● ● ● ● ●

Motorcycle

Complete list of configured motorbikes, in this section of the menu it is possible to **restore the original map** of the motorcycle.

Devices

List of configured UpMap devices. Here you can **update your devices**.

Maps

Complete list of calibrations purchased by the user. Tap on the name of the map, the **installation procedure** is started.

DTC

Diagnostic section, it is possible to read and erase the engine errors of the motorcycle.

The DTC error function allows errors to be read via the OBD protocol (function available on the most recent motorcycle models). The deletion of the errors can be done for the errors that appear with the status of "stored".
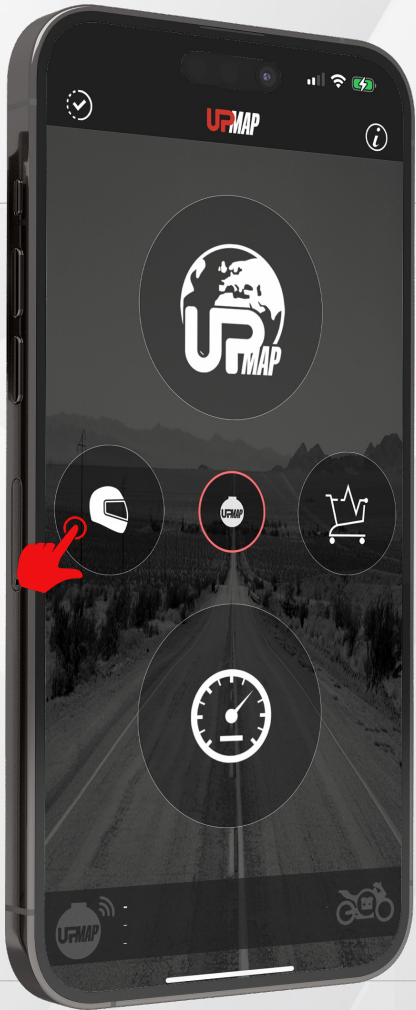
test@up-map.it

Motorcycle
Devices
Maps
DTC
Video
Settings

Streetfighter V4 2020-2021 EU
Ducati
2240030010899   12.2 V

Add a device

Connecting the UpMap device and motorcycle configuration

From the **HOME** screen enter **PROFILE**

Press on the **DEVICES** menu

test@up-map.it

Motorcycle

Devices

Maps

DTC

Video

Settings

UpMap | **QUICK GUIDE** | ENG
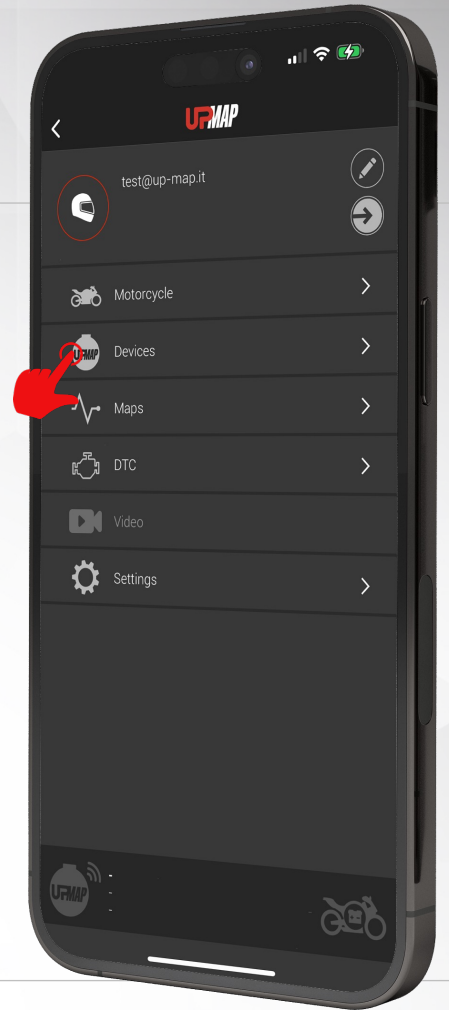
Add a device

Connecting the UpMap device and motorcycle configuration

● ● ● ● ● ●
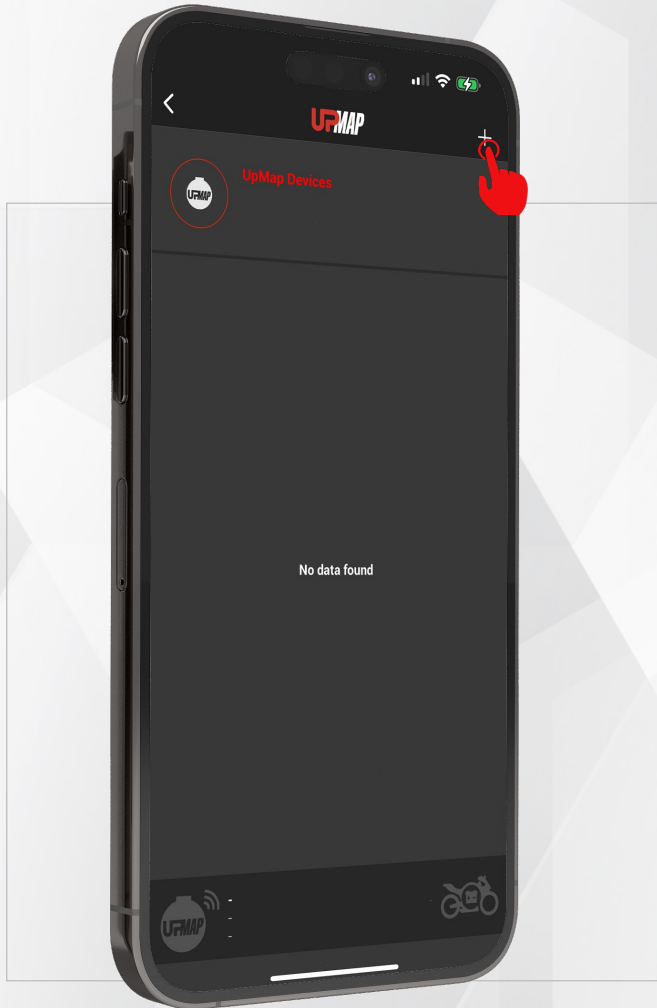
Press the **+** symbol at the top right

As soon as you have logged in to the application, you can proceed with the configuration of the UpMap device on the bike.

Selecting **YES**: the first configuration procedure starts.

Selecting **NO**: you will be sent back to the Home screen of the application.

Add a device

Connecting the UpMap device and motorcycle configuration

Terms and conditions

Carefully read the terms and conditions

Press **ACCEPT**

Press on **GO**
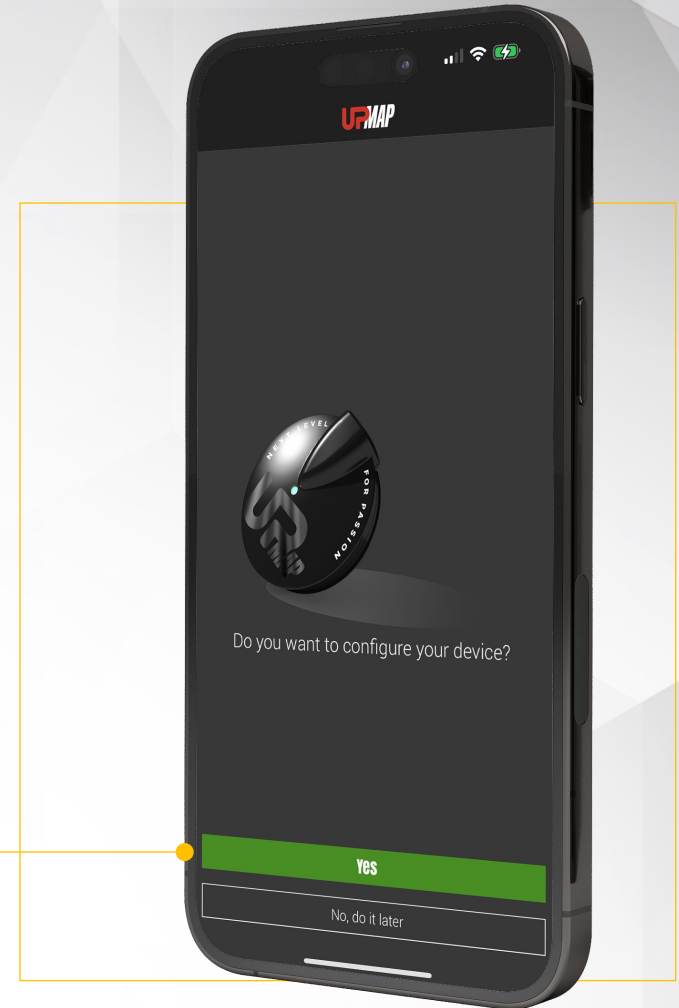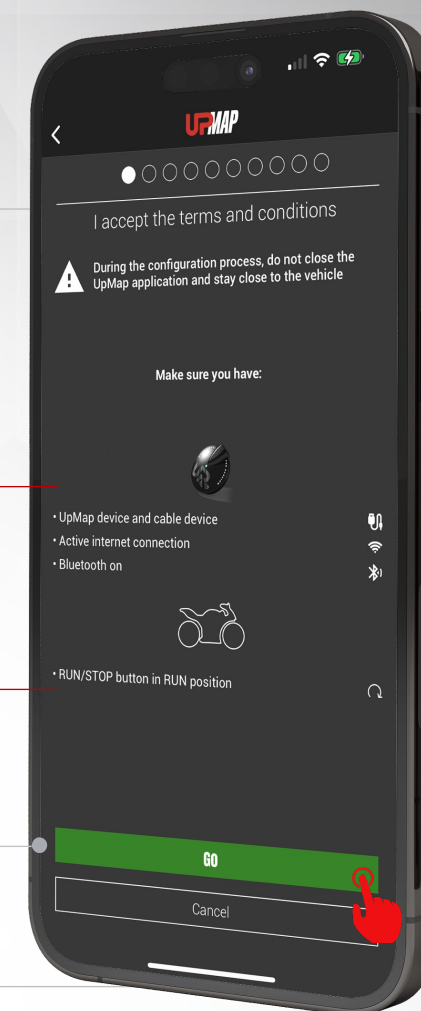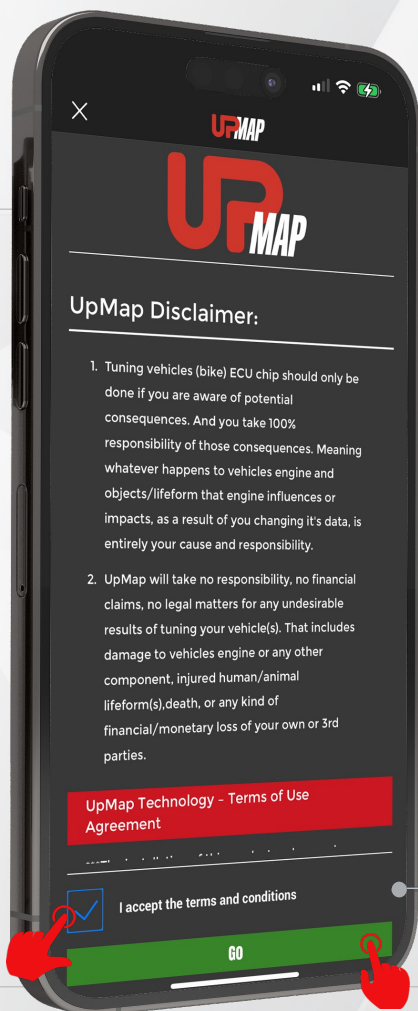
REQUIREMENTS

- UpMap device and connection cable
- Internet connection active on the mobile phone
- Smartphone Bluetooth active
- Geolocation active on the mobile phone
- The UpMap application must be authorized, at the Apple or Android operating system, for the use of Bluetooth, GPS and Internet connection

Check that all requirements are fulfilled e

Press on **GO**

The connection between the UpMap application and UpMap devices must be managed with the UpMap application. **DO NOT** pair bluetooth between mobile and UpMap device via mobile phone settings.

UpMap Disclaimer:

1. Tuning vehicles (bike) ECU chip should only be done if you are aware of potential consequences. And you take 100% responsibility of those consequences. Meaning whatever happens to vehicles engine and objects/lifeform that engine influences or impacts, as a result of you changing it's data, is entirely your cause and responsibility.

2. UpMap will take no responsibility, no financial claims, no legal matters for any undesirable results of tuning your vehicle(s). That includes damage to vehicles engine or any other component, injured human/animal lifeform(s),death, or any kind of financial/monetary loss of your own or 3rd parties.

UpMap Technology – Terms of Use Agreement

☑ I accept the terms and conditions

GO

I accept the terms and conditions

During the configuration process, do not close the UpMap application and stay close to the vehicle

Make sure you have:

- UpMap device and cable device
- Active internet connection
- Bluetooth on

- RUN/STOP button in RUN position

GO

Cancel

Add a device

Connecting the UpMap device and motorcycle configuration

Select the brand of the motorcycle

Press on the **BRAND** of the motorcycle

Press on **GO**

Connector location

If you don't know where the diagnostic socket on your bike is located, you can scroll through the guide to find its location.

Press on **GO**

The Quick-Guide on the position of the connector helps the user to identify the location of the diagnostic socket. If you can't find your model, don't worry, the selection of the motorcycle model will be done in the next steps.
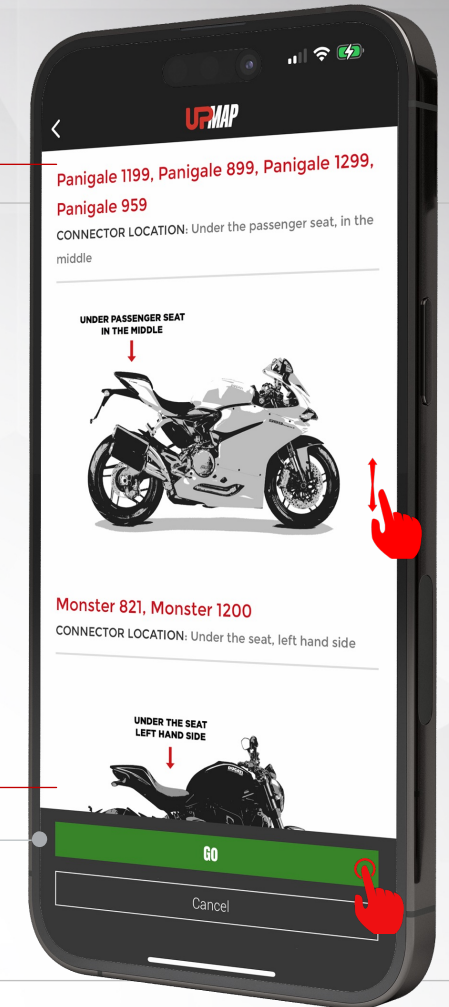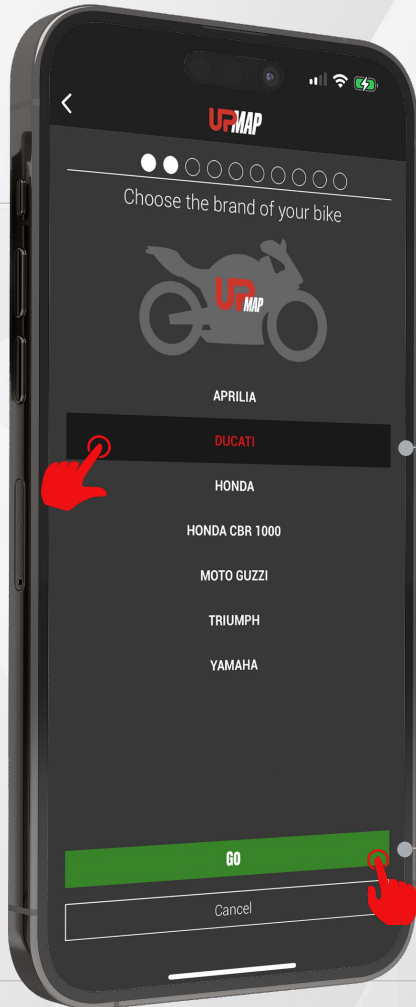
Add a device

Connect the device to the motorcycle

Connect the cable to the UpMap device

Connect the cable and the UpMap device to the motorcycle diagnostic socket.

Press on GO

Turn on the dashboard
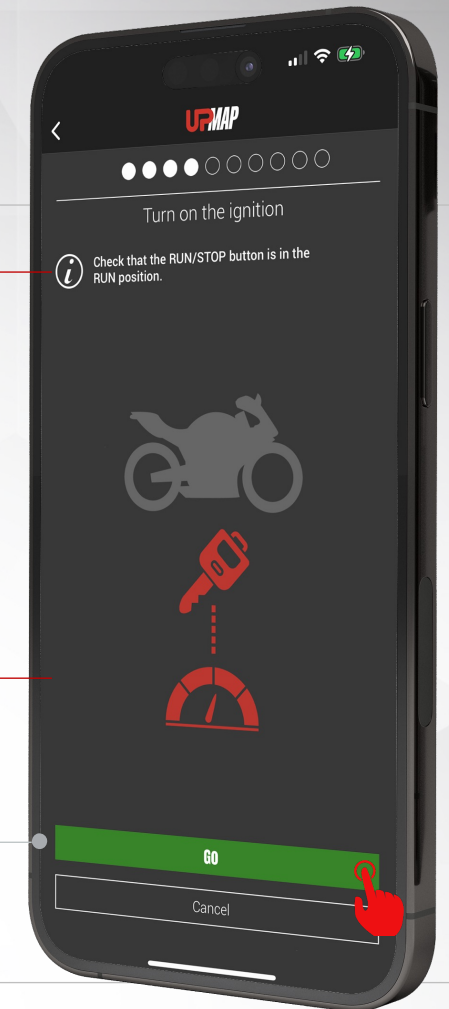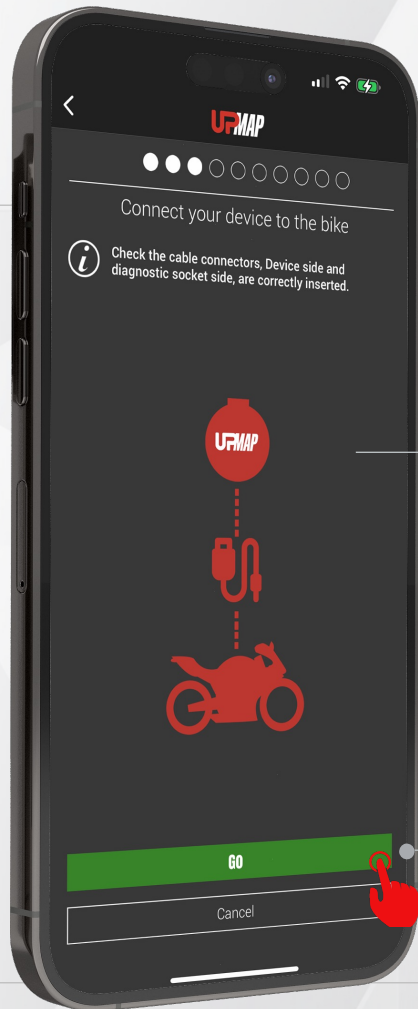
Place the RUN/STOP button in the RUN position.

Turn on the dashboard of the motorcycle.

Press on GO

When you have connected the UpMap device to the motorcycle and turned on the dashboard, the UpMap device LED should light up and be green.

Add a device

Connecting the UpMap device and motorcycle configuration

Devices bluetooth scan

Stay at a maximum distance of 5m from the motorcycle

Press on GO

Select your device

Each device is identified by a serial number which you can find on the label around the device and on the packaging.

Press on the name/serial of your UpMap device.

Press on CONFIGURE

Make sure to switch on Bluetooth

Check that the RUN/STOP button is in the RUN position.

GO

Cancel

Founded devices

T800+v2_2240030010899

Configure

Cancel

If you do not see the UpMap device in the list, check that the device LED is green. Disconnect the device from the diagnostic socket and reconnect it, press the back arrow at the top left, repeat the bluetooth scan. If you don't have to solve it, check the troubleshooting section in the guide.
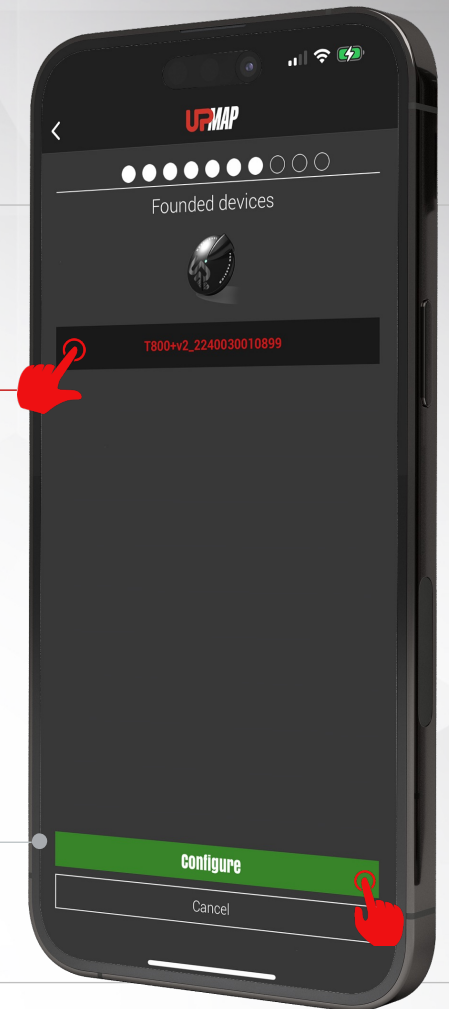
Add a device

Connecting the UpMap device and motorcycle configuration

Device update

After selecting the UpMap device, the application checks if any updates are available.

Please wait for the UpMap application to finish updating the device.

PAY ATTENTION

During the update process

- Do not interrupt the procedure
- Do not leave the motorbike with the mobile phone
- Do not turn off the motorcycle dashboard
- Do not close the UpMap application
- Do not disconnect the UpMap device from the motorbike's diagnostic socket

Before starting the device update, the application checks the voltage level of the motorcycle battery. If the battery has a good level of charge, the application proceeds automatically. If the voltage level is below a certain threshold, the application will recommend connecting a battery charger to the motorcycle.

Updating firmware

During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 3:38 m   7%

Battery level

Attention the battery voltage level is low, connect the maintainer

10.2 V

12.2 V

11.2 V

10.2 V

The charge level of the battery of the bike can not guarantee the correct and complete configuration of the device. Repeat the procedure with a higher level of battery charge.

GO

Cancel
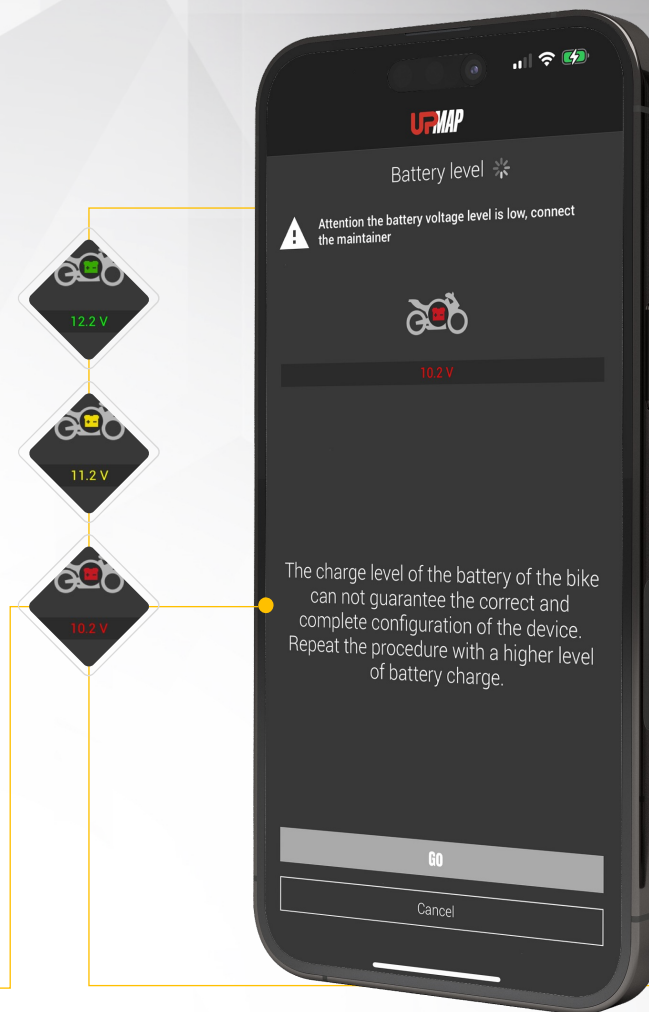
Add a device

Connecting the UpMap device and motorcycle configuration

Model identification

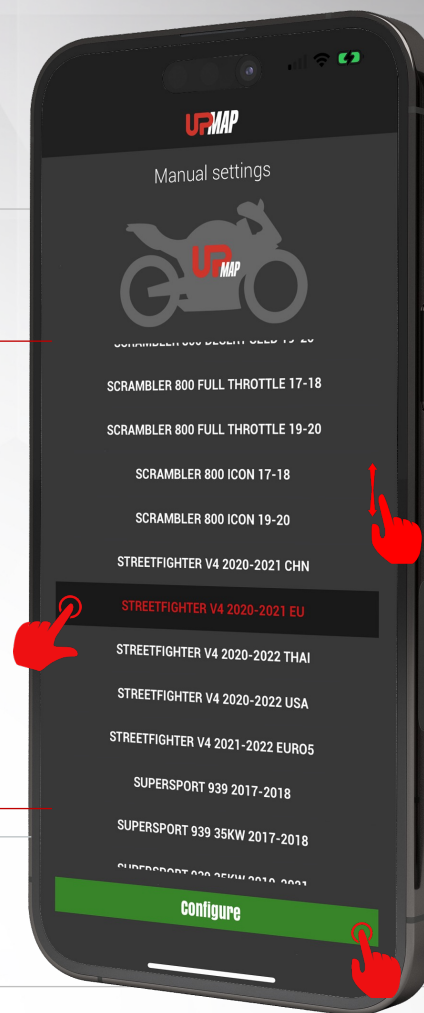**Wait for the UpMap device to identify the motorcycle model** to which it is connected

Model selection

The application suggests, by highlighting or filtering, the model identified by the UpMap device.

Confirm your selection by pressing on the **model name.**
Press on **CONFIGURE**

If the identification of the model is not successful, check that the motorcycle (model, year and country) are compatible with the UpMap platform. Communicating the chassis number (VIN), the brand, the model and year of the motorcycle, the technical support will be able to assist you.

Detecting vehicle model

During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 1:16 m   50%

Manual settings

SCRAMBLER 800 DESERT SLED 19-20
SCRAMBLER 800 FULL THROTTLE 17-18
SCRAMBLER 800 FULL THROTTLE 19-20
SCRAMBLER 800 ICON 17-18
SCRAMBLER 800 ICON 19-20
STREETFIGHTER V4 2020-2021 CHN
STREETFIGHTER V4 2020-2021 EU
STREETFIGHTER V4 2020-2022 THAI
STREETFIGHTER V4 2020-2022 USA
STREETFIGHTER V4 2021-2022 EURO5
SUPERSPORT 939 2017-2018
SUPERSPORT 939 35KW 2017-2018
SUPERSPORT 939 35KW 2019-2021

Configure

Add a device

Connecting the UpMap device and motorcycle configuration

Confirm identified model

Make sure the model is correct

Press on **CONFIRM**

End of procedure

Procedure for connecting the UpMap device to the

motorcycle completed

Press on **END CONFIGURATION**

Model identified

Model paired
Streetfighter V4 2020-2021 EU

confirm

Cancel

Device paired successfully

Model paired
Streetfighter V4 2020-2021 EU

End configuration

Map selection

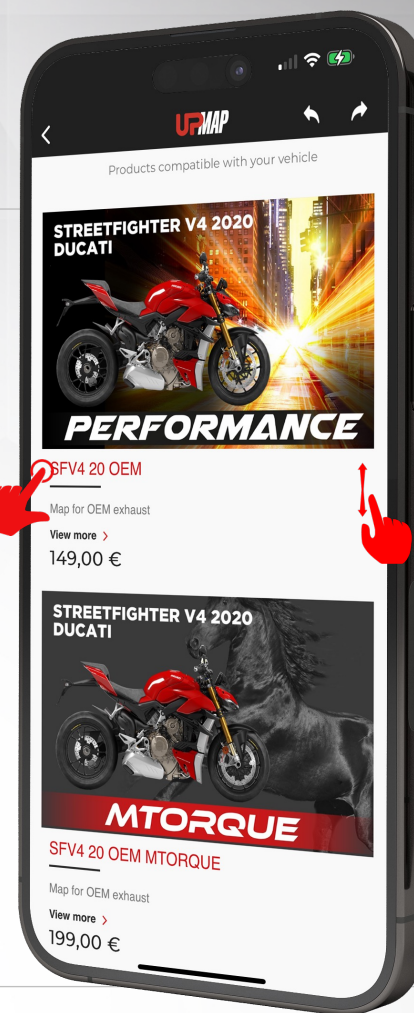Selection and purchase of an engine calibration within the UpMap store

● ● ● ● ● ●

From the **HOME** screen enter the **STORE**

Select the map

Select the map for your bike configuration

Press on the **NAME OF THE MAP**

Streetfighter V4 2020-2021 EU
Ducati
2240030010899

12.2 V

Products compatible with your vehicle

STREETFIGHTER V4 2020 DUCATI

PERFORMANCE

SFV4 20 OEM

Map for OEM exhaust

View more ›

149,00 €

STREETFIGHTER V4 2020 DUCATI

MTORQUE

SFV4 20 OEM MTORQUE

Map for OEM exhaust

View more ›

199,00 €

Map selection

Selection and purchase of an engine calibration within the UpMap store

Add map to cart

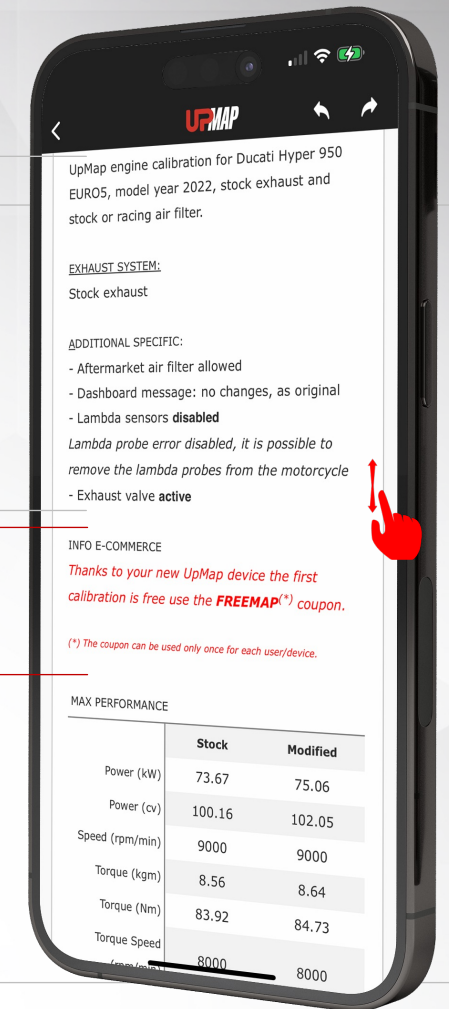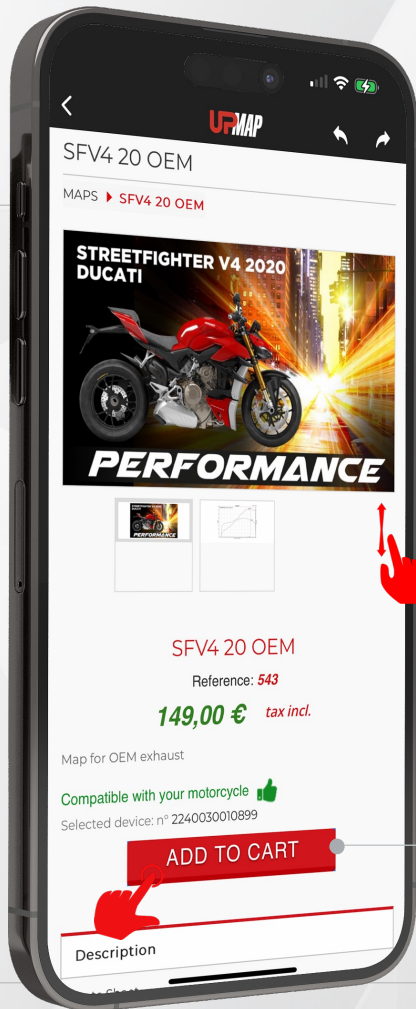Read the full description of the map

Press **BUY**

INFO E-COMMERCE

Thanks to your new UpMap device, the first calibration is free, use the discount code in this section.

- Coupon can only be used once for each user/device.
- For some calibration categories, such as the MTORQUE, TRACK and MINTAKE categories, discount codes are not available.
- If the INFO ECOMMERCE section is not present in the map description, use the code suggested in the last map purchase screen.

In case of problems in identifying or using the discount code, before proceeding with the purchase, contact UpMap assistance.

SFV4 20 OEM

MAPS ▸ **SFV4 20 OEM**

STREETFIGHTER V4 2020 DUCATI

PERFORMANCE

SFV4 20 OEM

Reference: *543*

149,00 € tax incl.

Map for OEM exhaust

Compatible with your motorcycle 👍

Selected device: n° 2240030010899

ADD TO CART

Description

UpMap engine calibration for Ducati Hyper 950 EURO5, model year 2022, stock exhaust and stock or racing air filter.

<u>EXHAUST SYSTEM</u>:
Stock exhaust

<u>ADDITIONAL SPECIFIC</u>:
- Aftermarket air filter allowed
- Dashboard message: no changes, as original
- Lambda sensors **disabled**
Lambda probe error disabled, it is possible to remove the lambda probes from the motorcycle
- Exhaust valve **active**

INFO E-COMMERCE
*Thanks to your new UpMap device the first calibration is free use the **FREEMAP**(*) coupon.*

(*) The coupon can be used only once for each user/device.

MAX PERFORMANCE

	Stock	Modified
Power (kW)	73.67	75.06
Power (cv)	100.16	102.05
Speed (rpm/min)	9000	9000
Torque (kgm)	8.56	8.64
Torque (Nm)	83.92	84.73
Torque Speed (rpm/min)	8000	8000

Map selection

Selection and purchase of an engine calibration within the UpMap store

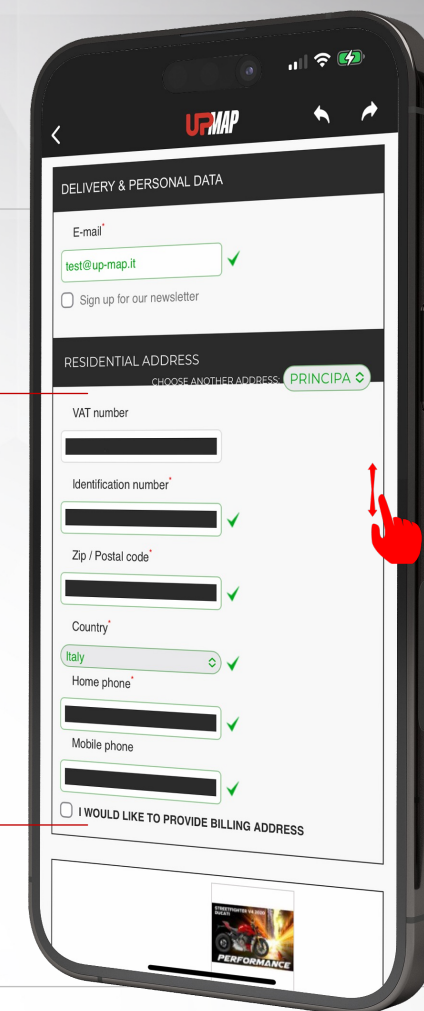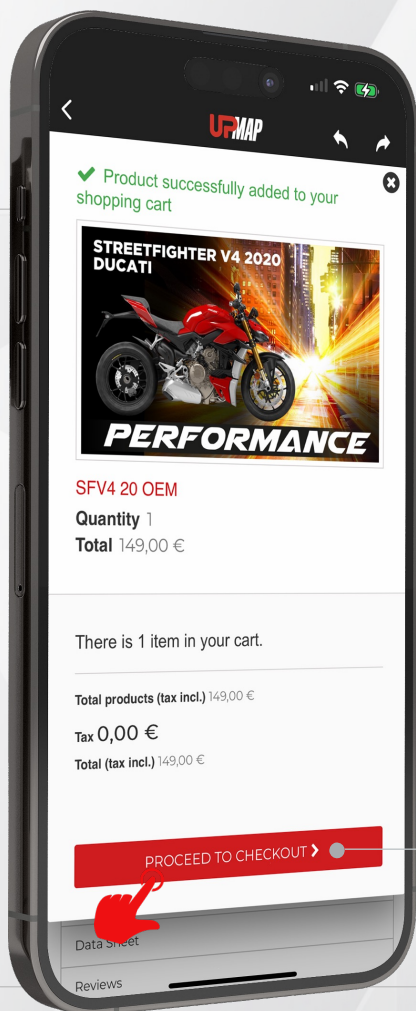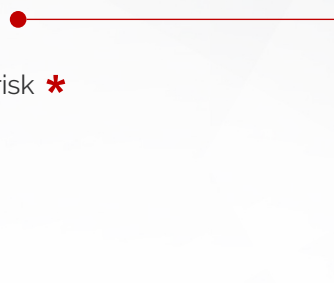## Proceed with the order

Click on **PROCEED TO CHECKOUT**

Enter the required data

Fill all required fields, identified by the red asterisk *****

✔ Product successfully added to your shopping cart

STREETFIGHTER V4 2020 DUCATI

PERFORMANCE

SFV4 20 OEM

Quantity 1
Total 149,00 €

There is 1 item in your cart.

Total products (tax incl.) 149,00 €

Tax 0,00 €
Total (tax incl.) 149,00 €

PROCEED TO CHECKOUT ›

Data Sheet

Reviews

DELIVERY & PERSONAL DATA

E-mail*
test@up-map.it ✔

☐ Sign up for our newsletter

RESIDENTIAL ADDRESS
CHOOSE ANOTHER ADDRESS: PRINCIPA ⬍

VAT number

Identification number* ✔

Zip / Postal code* ✔

Country*
Italy ✔

Home phone* ✔

Mobile phone ✔

☐ I WOULD LIKE TO PROVIDE BILLING ADDRESS

Map selection

Selection and purchase of an engine calibration within the UpMap store

Enter the discount code

Enter the discount code in the promotional code field.

Press **OK** to confirm

Confirm the order

If the discount code has been applied correctly, check that the price, the total payable, has changed.

Click on **CONFIRM MY ORDER**

WAIT for the confirmation and when the page has reloaded

Press the **BACK arrow** at the top left **<**

In case of problems in identifying or using the discount code, before proceeding with the purchase, contact UpMap assistance.
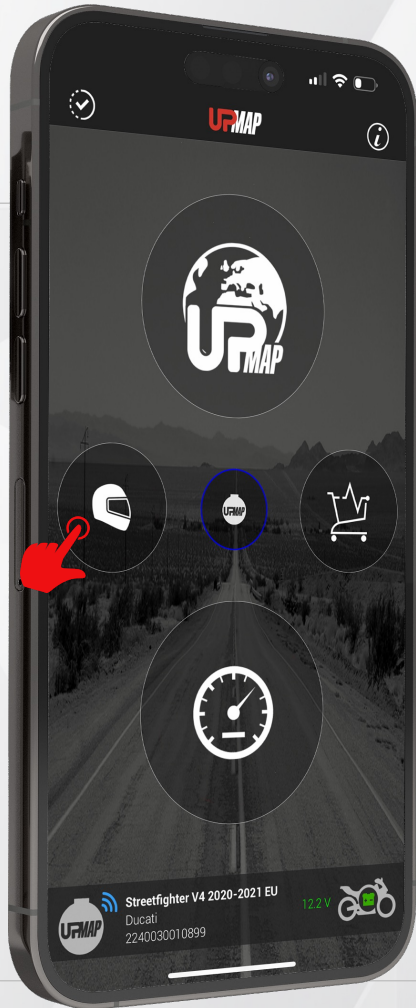
UpMap | **QUICK GUIDE** | ENG
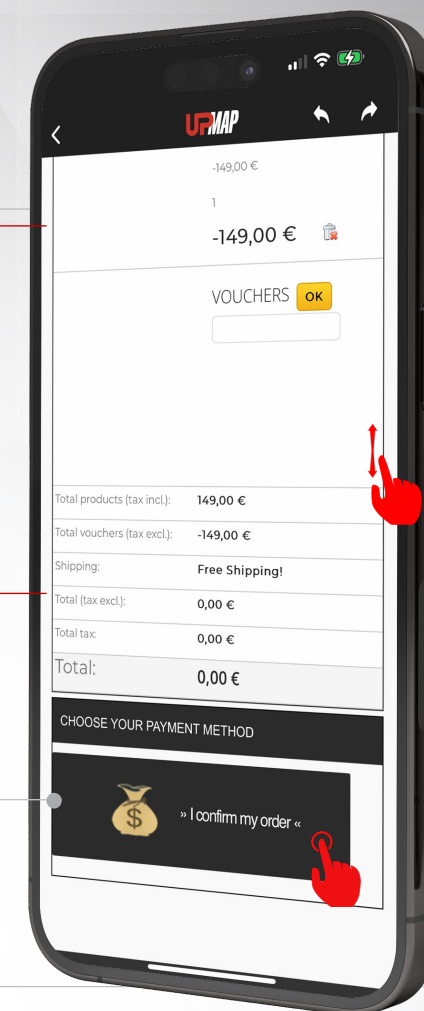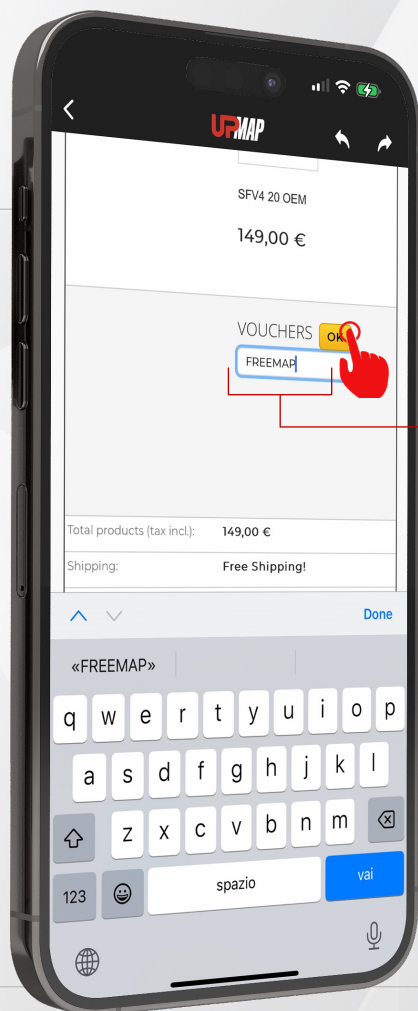
Map installation

Procedure for ECU reflash

● ● ● ● ● ●

From the **HOME** screen enter **PROFILE**

Press the **Maps** menu
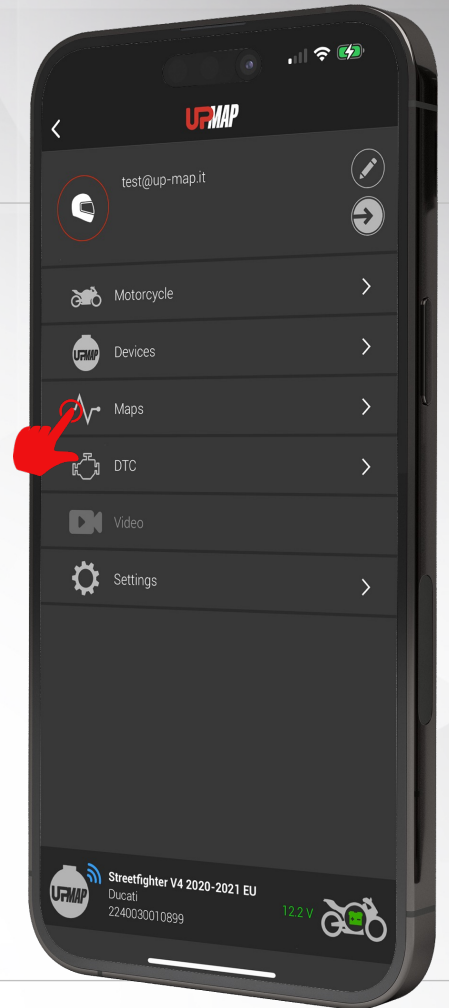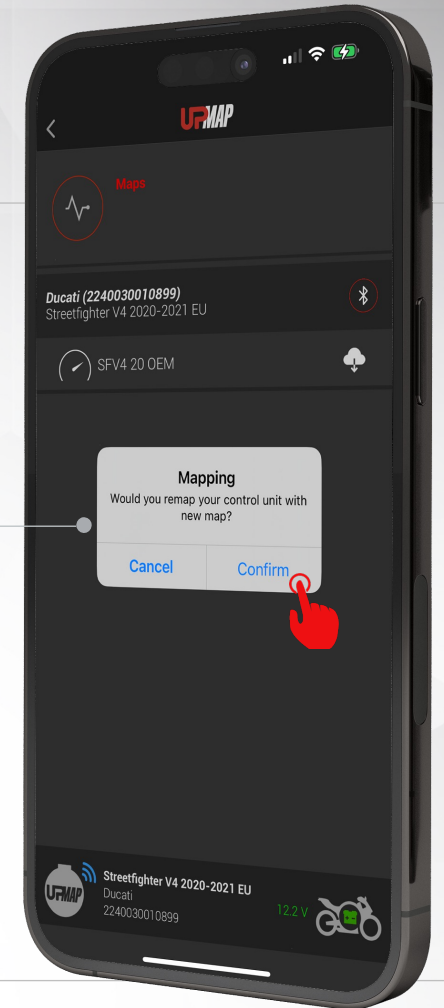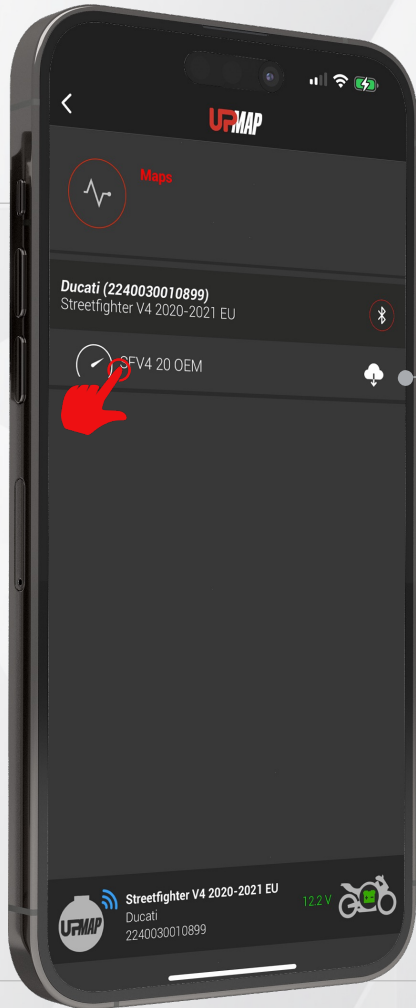
Map installation

Procedure for ECU reflash

Select map

Press on the name of the calibration you want to install

Start the procedure

Press on CONFIRM / INSTALL

Map installation

Procedure for ECU reflash

REQUIREMENTS

- Internet connection active on the mobile phone
- Smartphone Bluetooth active
- Geolocation active on the mobile phone
- UpMap device connected to the motorcycle
- Suitable motorcycle battery voltage level or connected battery charger

Turn on the dashboard

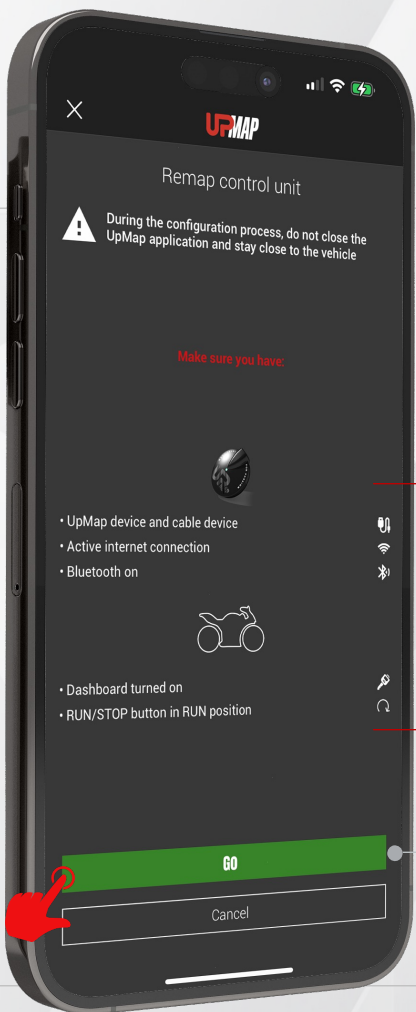Place the RUN/STOP button in the RUN position

Turn on the dashboard

Press on GO

WAIT for the transfer process to complete

Before proceeding with the installation of the engine calibration, the application checks the voltage level of the motorcycle battery. If the battery has a good level of charge, the application proceeds automatically. If the voltage level is below a certain threshold, the application will recommend connecting a battery charger to the motorcycle.

Remap control unit

During the configuration process, do not close the UpMap application and stay close to the vehicle

Make sure you have:

- UpMap device and cable device
- Active internet connection
- Bluetooth on

- Dashboard turned on
- RUN/STOP button in RUN position

GO

Cancel

Transferring data to device

During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 1:18 m

13%

UpMap | QUICK GUIDE | ENG

Map installation

Procedure for ECU reflash

Setup new map

Follow the setup process carefully until it is finished.

PAY ATTENTION

During procedure

- Do not interrupt the procedure
- Do not leave the motorbike with the mobile phone
- Do not turn off the motorcycle ignition
- Do not close the UpMap application
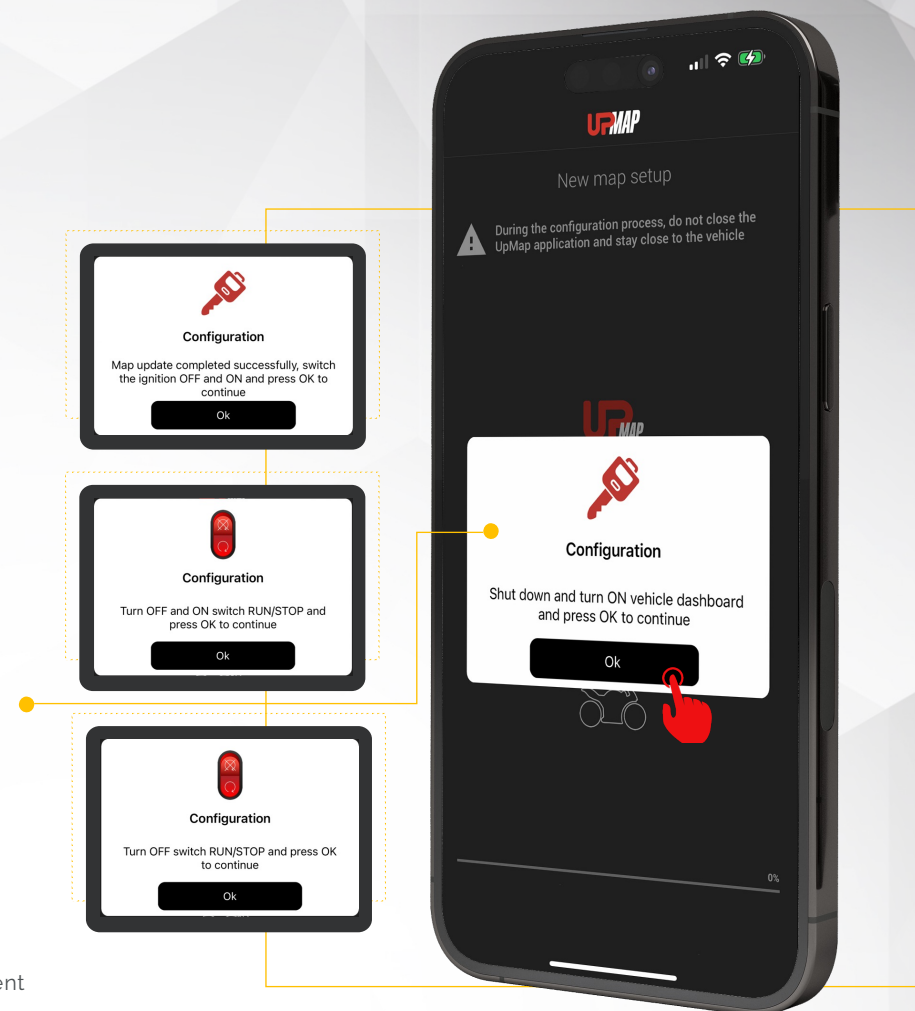- Do not disconnect the UpMap device from the motorbike's diagnostic socket.

Setup procedure

During the process, the UpMap application advises the user on the actions to be performed. **FOLLOW EACH STEP CAREFULLY** in order to respect the procedure.

Follow the procedure carefully. The procedure may be different depending on the motorcycle model.

Configuration
Map update completed successfully, switch the ignition OFF and ON and press OK to continue
Ok

Configuration
Turn OFF and ON switch RUN/STOP and press OK to continue
Ok

Configuration
Turn OFF switch RUN/STOP and press OK to continue
Ok

Configuration
Shut down and turn ON vehicle dashboard and press OK to continue
Ok

New map setup

During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 4:38 m   34%

Map installation
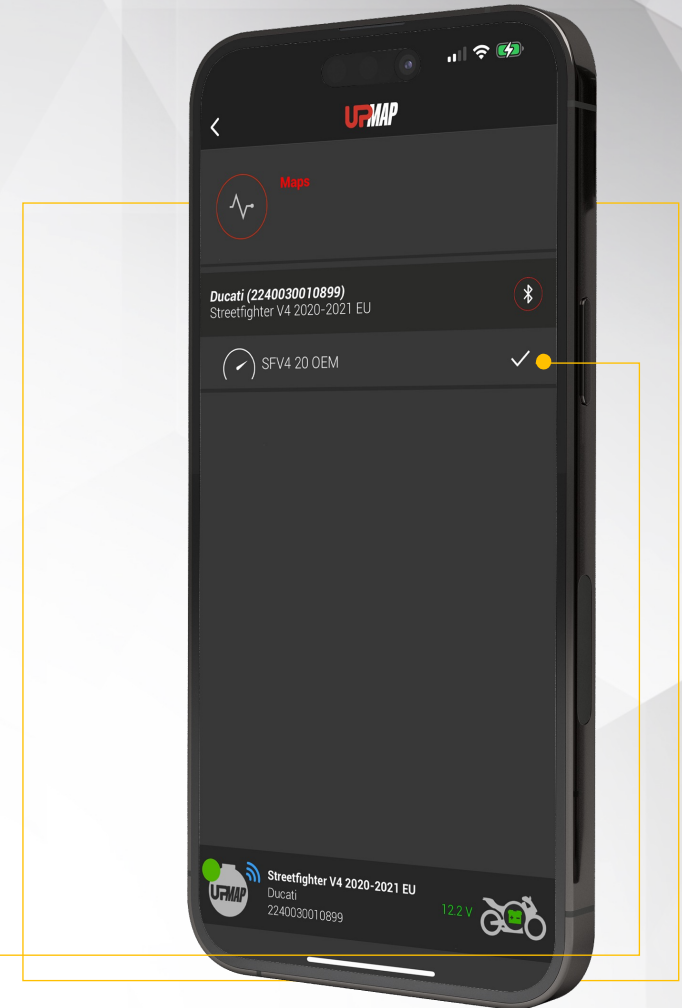
Procedure for ECU reflash

End of procedure

Motorcycle ECU reflash procedure finished

Press **END**

The check symbol ✔ indicates the calibration installed.
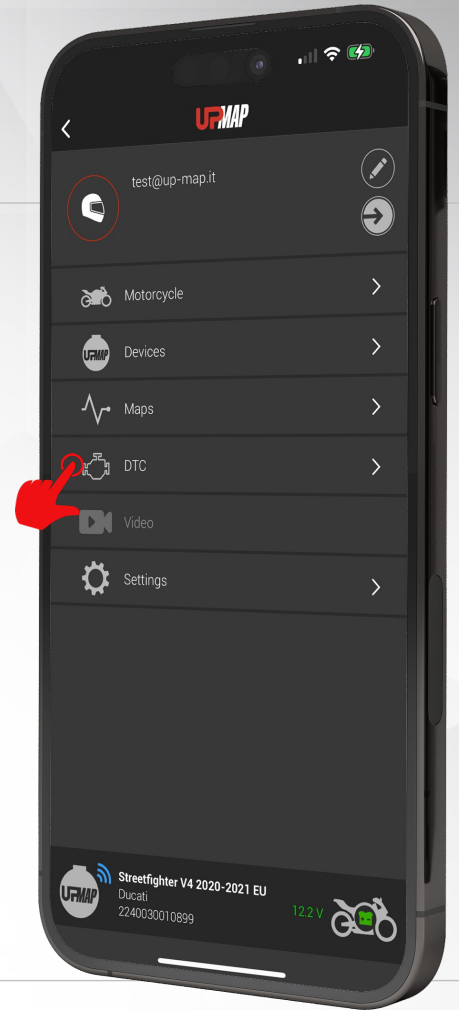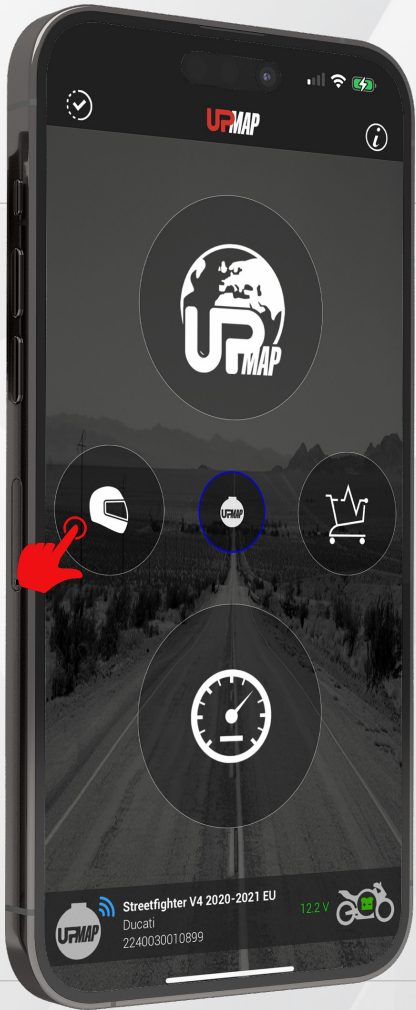
Reading DTC errors

DTC error reading function

From the **HOME** screen enter **PROFILE**

Press on the **DTC** menu

test@up-map.it

Motorcycle

Devices

Maps

DTC

Video

Settings

Streetfighter V4 2020-2021 EU
Ducati
2240030010899

12.2 V

Streetfighter V4 2020-2021 EU
Ducati
2240030010899

12.2 V

Reading DTC errors

DTC error reading function

By opening the DTC page, the application will show the list of errors present on the motorcycle.

Pressing on the **ERROR** a brief description will be shown.

Pressing the **ERASE** button will launch error clearing function.
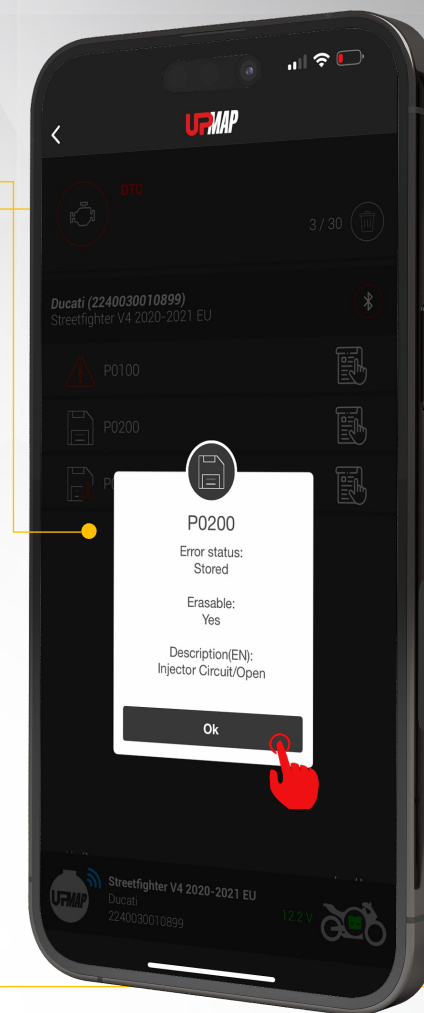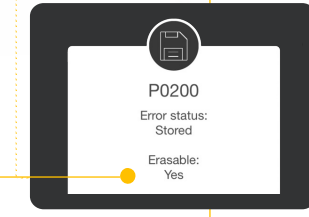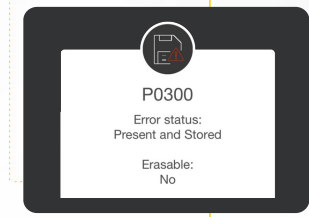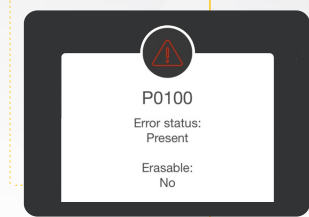
REQUIREMENTS

- UpMap device connected to the bike
- RUN/STOP button of the bike in RUN position
- Motorbike dashboard on
- UpMap application connected to UpMap device

PAY ATTENTION

- DTC error reading is enabled on some of the most recent motorcycle models.
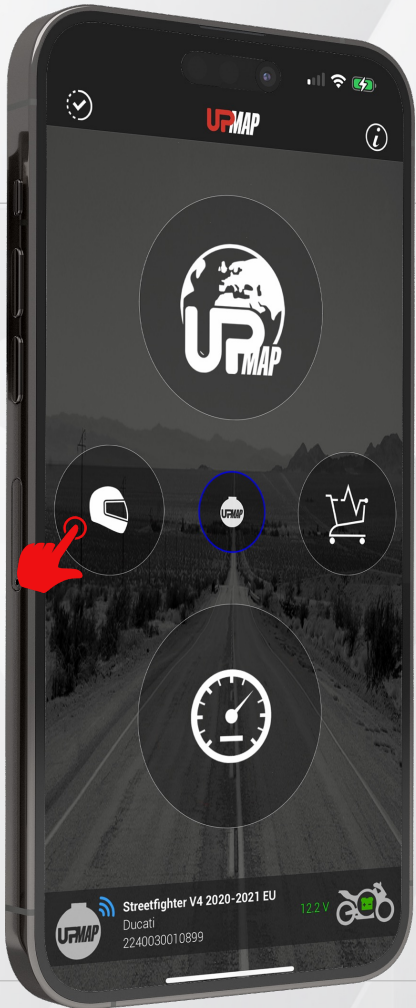- Only errors with the status STORED can be eliminated

The UpMap device is not a Diagnostic device. For complete details on errors, refer to the official workshop.

P0100
Error status:
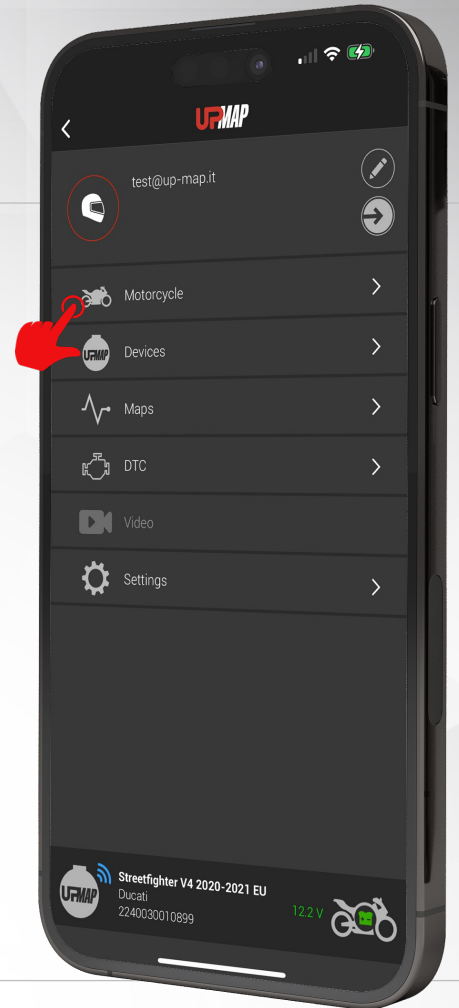Present
Erasable:
No

P0300
Error status:
Present and Stored
Erasable:
No

P0200
Error status:
Stored
Erasable:
Yes

P0200
Error status:
Stored
Erasable:
Yes
Description(EN):
Injector Circuit/Open

Ok

Restore original map

Restoring the original calibration of the motorcycle

● ● ● ● ● ●

From the **HOME** screen enter **PROFILE**

Press on the **MOTORCYCLE** menu

test@up-map.it

Motorcycle ›

Devices ›

Maps ›

DTC ›

Video ›

Settings ›

Streetfighter V4 2020-2021 EU
Ducati
2240030010899
12.2 V

Streetfighter V4 2020-2021 EU
Ducati
2240030010899
12.2 V

Restore original map

Restoring the original calibration of the motorcycle
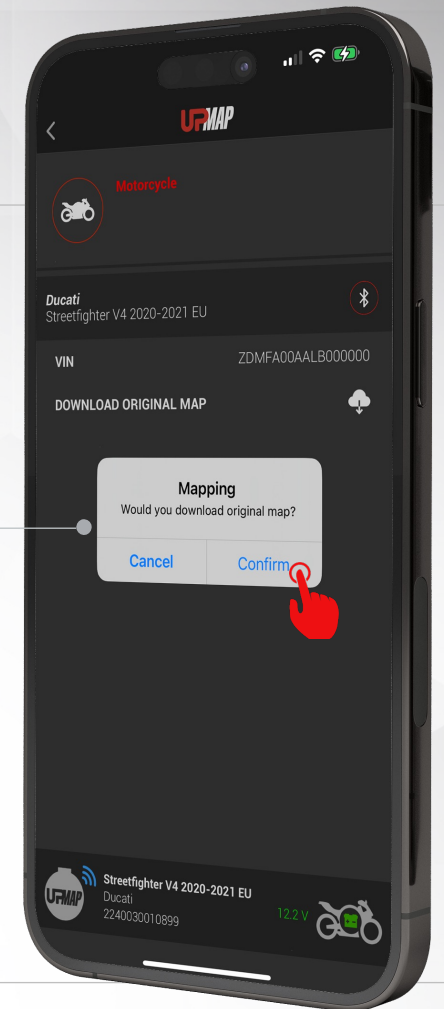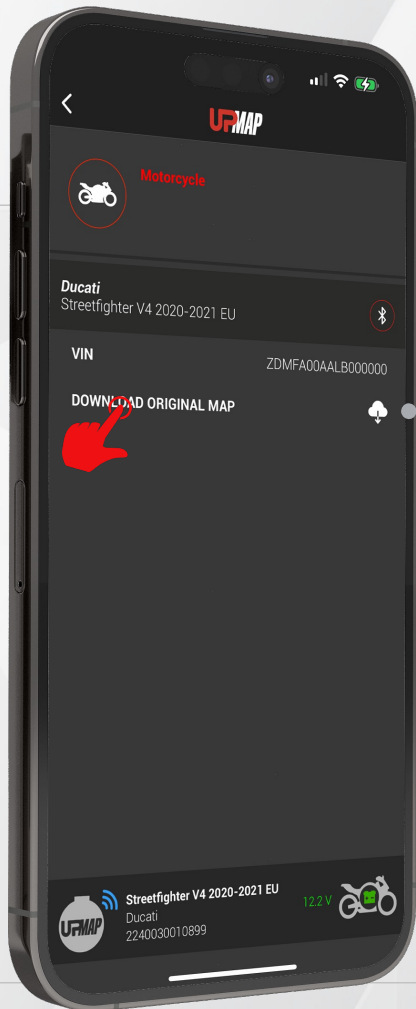
Download the original map

Press on **DOWNLOAD ORIGINAL MAP**

Start the procedure

Press on **CONFIRM**

Restore original map

Restoring the original calibration of the motorcycle

● ● ● ● ● ●

Download Map

⚠ During the configuration process, do not close the UpMap application and stay close to the vehicle

Make sure you have:

• UpMap device and cable device
• Active internet connection
• Bluetooth on

• Dashboard turned on
• RUN/STOP button in RUN position

GO

Cancel

REQUIREMENTS

- Internet connection active on the mobile phone
- Smartphone Bluetooth active
- Geolocation active on the mobile phone
- UpMap device connected to the motorcycle
- Suitable motorcycle battery voltage level or connected battery charger

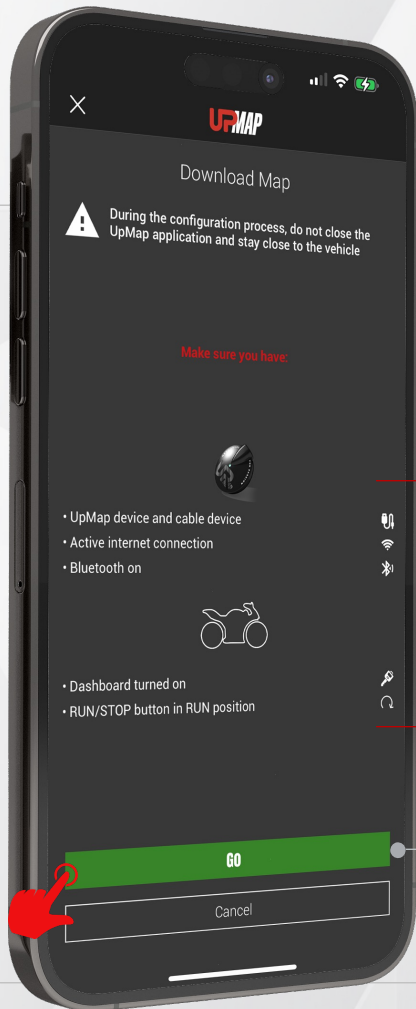## Turn on the dashboard

Place the RUN/STOP button in the RUN position.

Turn on the dashboard.

Press on **GO**

WAIT for the transfer process to complete

Transferring data to device

⚠ During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 1:26 m

9%

Restore original map

Restoring the original calibration of the motorcycle
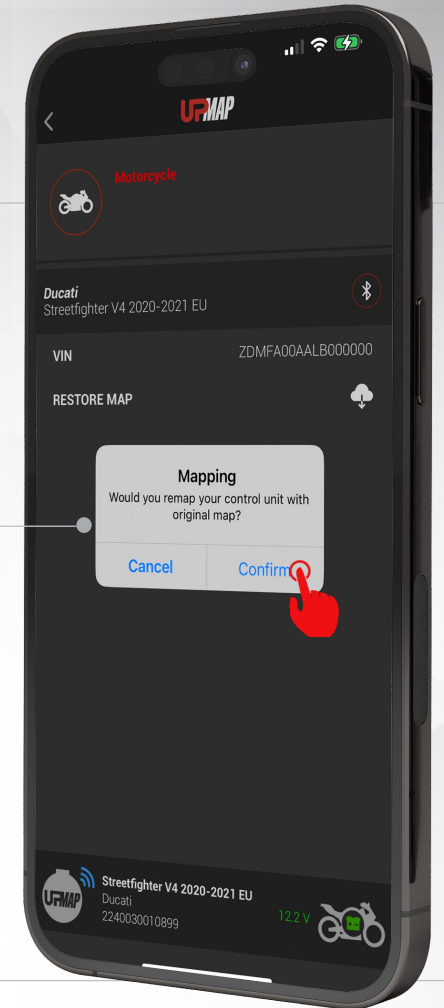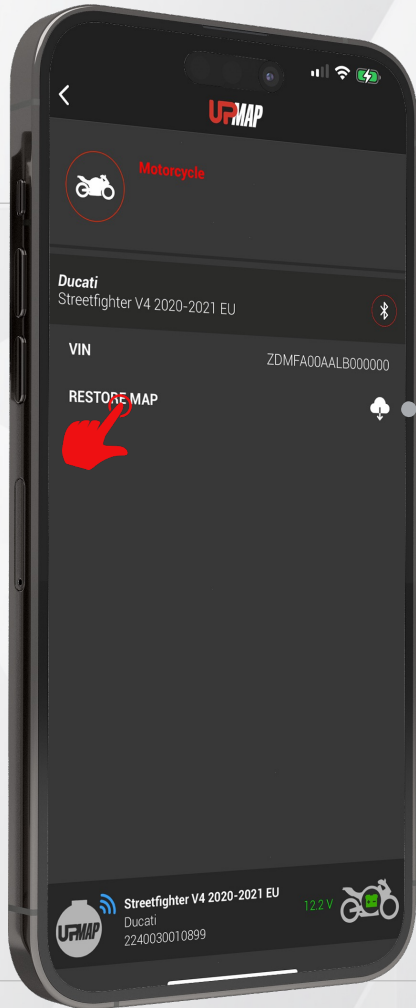
Restore

Press on **RESTORE MAP** to start the procedure for restoring the original calibration inside the motorcycle engine control unit

Start the procedure

Press on **CONFIRM**

Restore original map

Restoring the original calibration of the motorcycle

Restore original map

Follow the recovery process carefully until it is finished.

PAY ATTENTION

During procedure

- Do not interrupt the procedure
- Do not leave the motorbike with the mobile phone
- Do not turn off the motorcycle dashboard
- Do not close the UpMap application
- Do not disconnect the UpMap device from the motorbike's diagnostic socket.
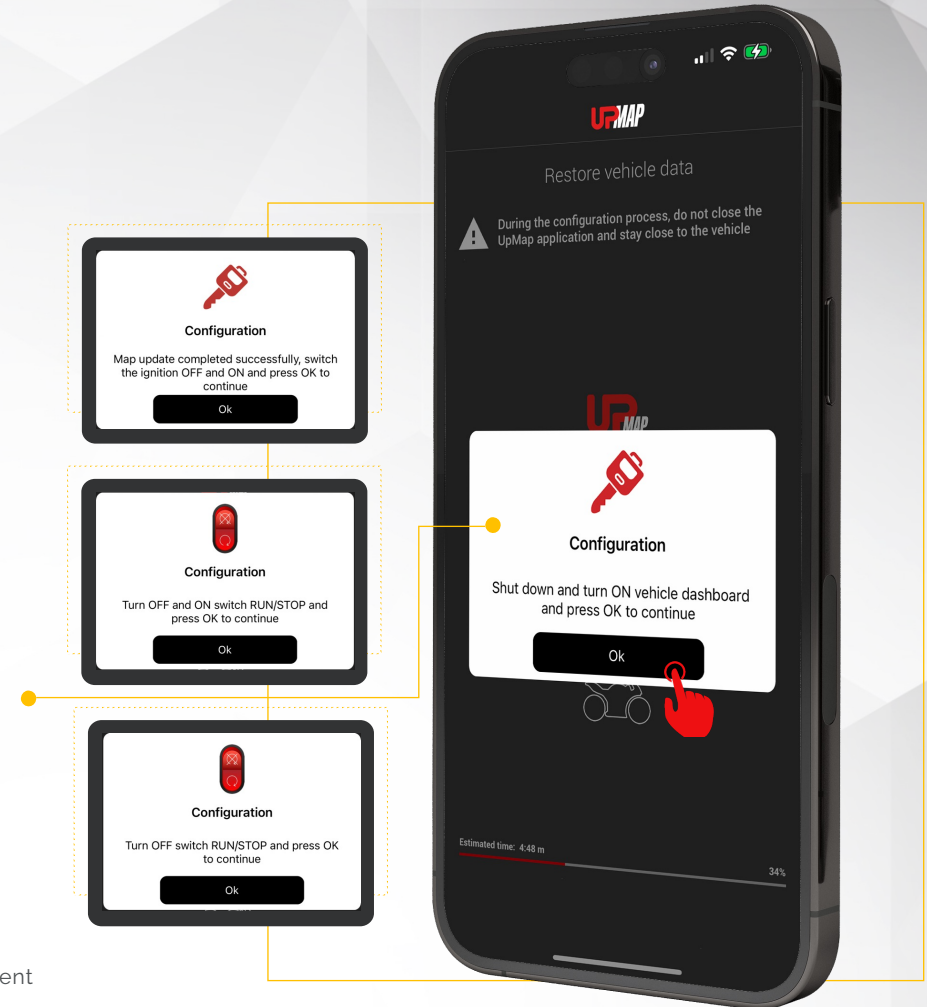
Setup procedure

During the process, the UpMap application advises the user on the actions to be performed.

FOLLOW EACH STEP CAREFULLY in order to respect the procedure.

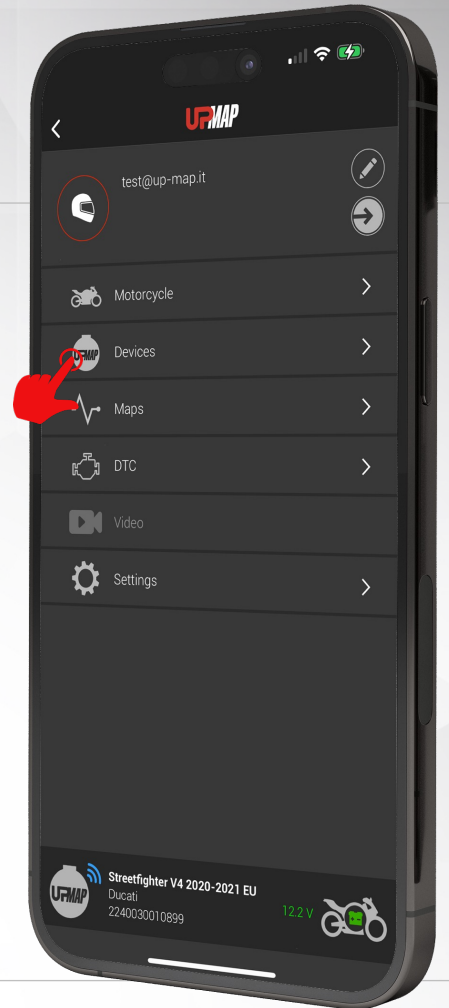Follow the procedure carefully. The procedure may be different depending on the motorcycle model.

Configuration
Map update completed successfully, switch the ignition OFF and ON and press OK to continue
Ok

Configuration
Turn OFF and ON switch RUN/STOP and press OK to continue
Ok

Configuration
Turn OFF switch RUN/STOP and press OK to continue
Ok

Configuration
Shut down and turn ON vehicle dashboard and press OK to continue
Ok

Restore vehicle data

During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 4:48 m   34%

Device update

Device update procedure

From the **HOME** screen enter **PROFILE**

Press on the **DEVICES** menu

test@up-map.it

Motorcycle

Devices

Maps

DTC

Video

Settings

Streetfighter V4 2020-2021 EU
Ducati
2240030010899
12.2 V

Streetfighter V4 2020-2021 EU
Ducati
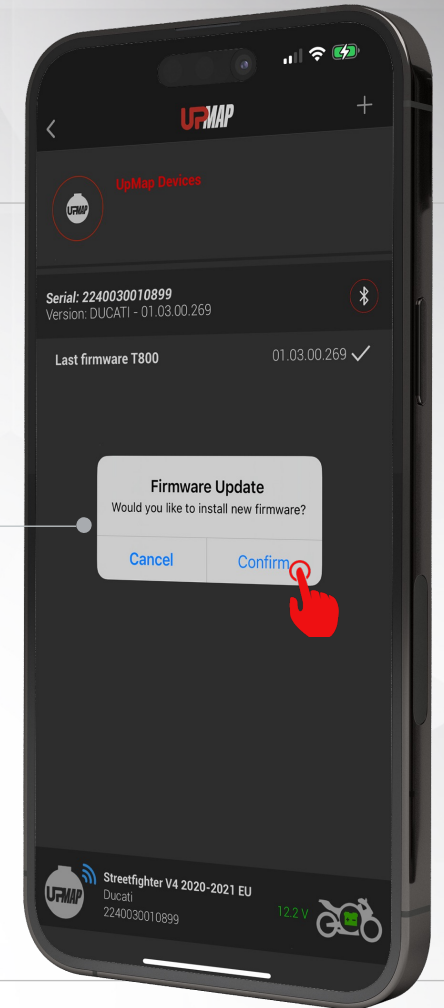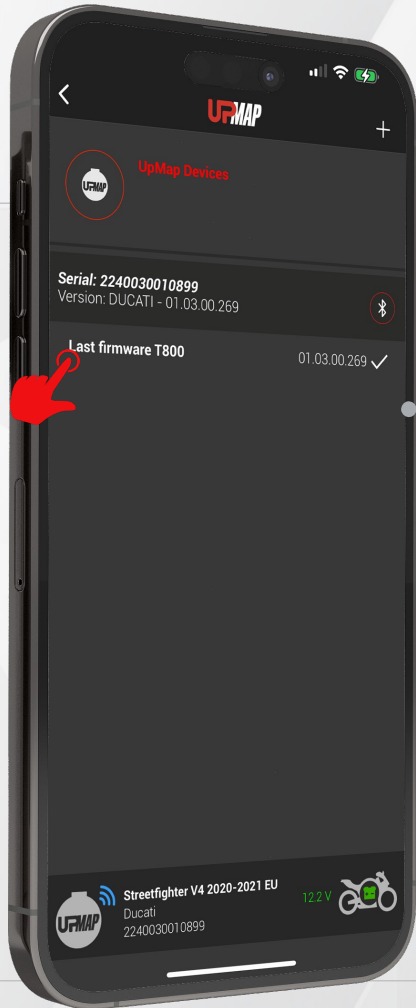2240030010899
12.2 V
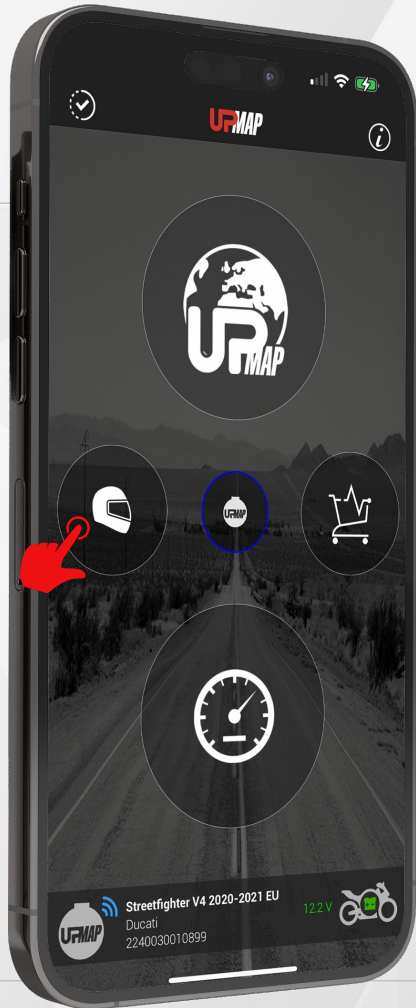
Device update

Device update procedure

Update

Press on **LAST FIRMWARE** to start the UpMap device update procedure

Start the procedure

Press on **CONFIRM**

Firmware Update
Would you like to install new firmware?

Cancel   Confirm

Device update

Device update procedure

● ● ● ● ● ●

Download firmware

⚠️ During the configuration process, do not close the UpMap application and stay close to the vehicle

Make sure you have:

• UpMap device and cable device
• Active internet connection
• Bluetooth on

• Dashboard turned on
• RUN/STOP button in RUN position

GO

Cancel

📋 **REQUIREMENTS**

- Internet connection active on the mobile phone
- Bluetooth enabled smartphone
- Geolocation active on the mobile phone
- UpMap device connected to the motorcycle
- Suitable motorcycle battery voltage level or connected battery charger

Turn on the dashboard

Place the RUN/STOP button in the RUN position.

Turn on the dashboard.

Press on GO

💡 Before proceeding with the installation of the engine calibration, the application checks the voltage level of the motorcycle battery. If the battery has a good level of charge, the application proceeds automatically. If the voltage level is below a certain threshold, the application will recommend connecting a battery charger to the motorcycle.
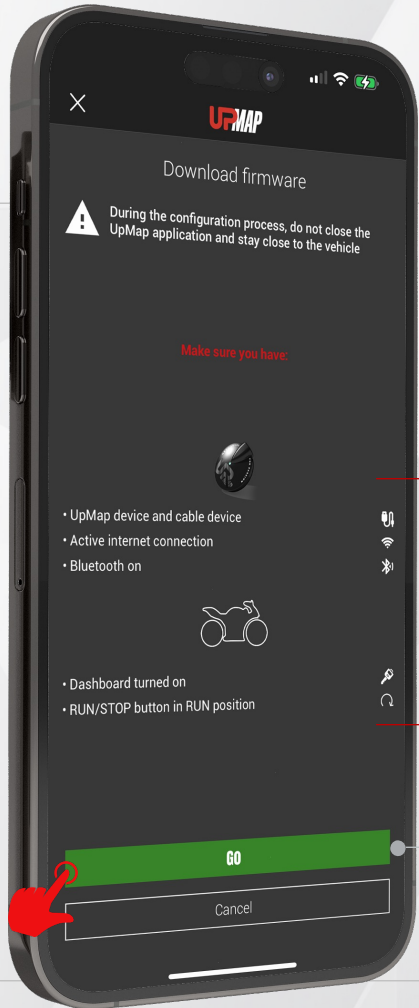
Device update

Device update procedure

● ● ● ● ● ●

Update procedure

WAIT for the end of the procedure
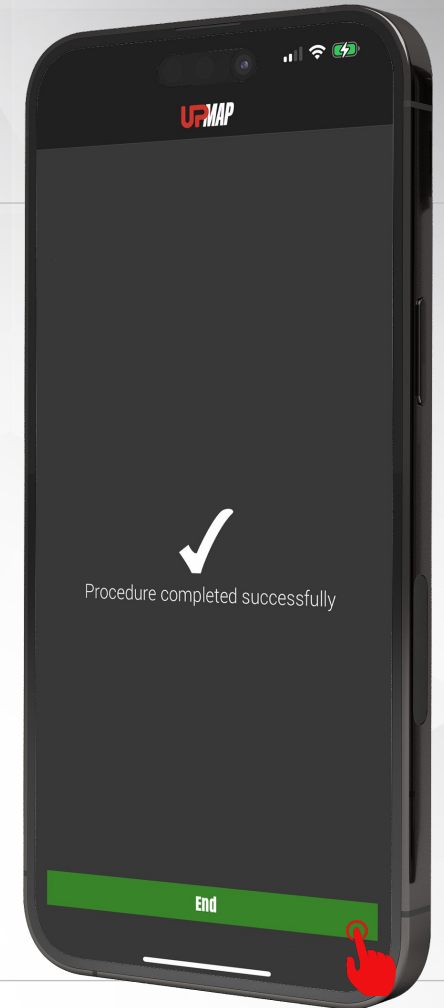
PAY ATTENTION

During procedure

- Do not interrupt the procedure
- Do not leave the motorbike with the mobile phone
- Do not turn off the motorcycle dashboard
- Do not close the UpMap application
- Do not disconnect the UpMap device from the motorbike's diagnostic socket.

Follow the procedure carefully

[Left phone screen]
Updating firmware

⚠ During the configuration process, do not close the UpMap application and stay close to the vehicle

Estimated time: 3:03 m   8%

[Right phone screen]
✓
Procedure completed successfully

End

Troubleshooting

During the device selection step, NO DEVICES ARE SHOWN IN THE LIST of the application.

01 : Device not powered

Check that the device LED is green. Disconnect and reconnect the device from the motorbike's diagnostic socket, wait for the LED to turn green, press the arrow at the top left to repeat the device search.

If the led does not turn green, check that the motorcycle ignition is on and that the RUN/STOP key is in the RUN position.

02 : Device paired via phone OS bluetooth settings

In this case the LED of the device will be blue, open the Bluetooth settings of the phone and remove the association (Pairing).

03 : The phone's bluetooth and/or geolocation are not active in the phone or the application does not have permissions to use these services. Check that bluetooth and GPS are active, enable the use of these services by entering the phone settings. Uninstall the application and reinstall it.

04 : Device blue led, another phone or user may already be connected to the device.

Close the UpMap applications open on other phones and repeat the procedure.

If the problem persists, try another Android or Apple phone.

Contact UpMap support providing the phone model, the device serial number and the motorcycle chassis (VIN).

Troubleshooting

Errors during the process of adding a device

● ● ● ● ● ● ●

During the **device selection step** the error is shown:

DEVICE ALREADY REGISTERED

01 : Once the first configuration has been performed on a motorbike, the UpMap device creates a link and it will no longer be possible to use it on another motorbike.

02 : If the bike was sold with an UpMap device connected it is possible to carry out the transfer of ownership by communicating the serial number of the Device and the email of the new customer to the UpMap technical assistance email.

DEVICE CANNOT BE CONFIGURED WITH A SELECTED BRAND

01 : A brand that is not compatible with the device was selected while selecting the motorcycle brand. Some motorcycle brands are only available from certain distributors/dealers. Check carefully on the distributor's or seller's website if the product is suitable for the motorcycle model/brand.
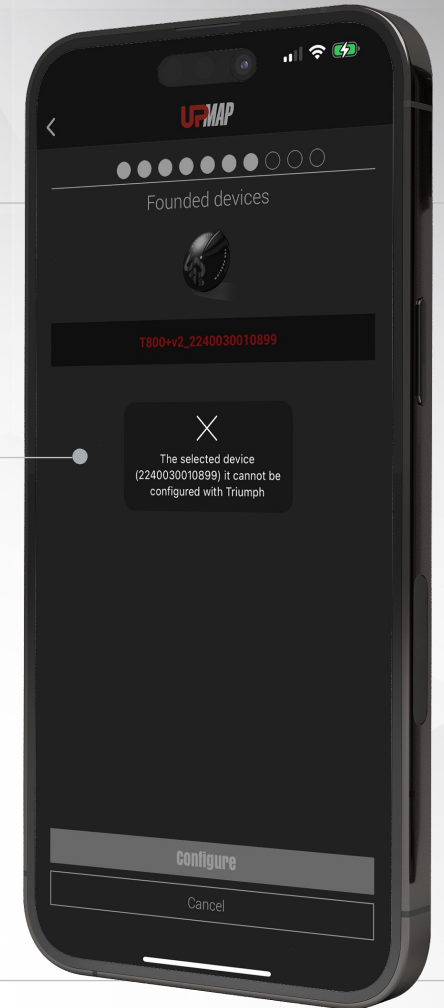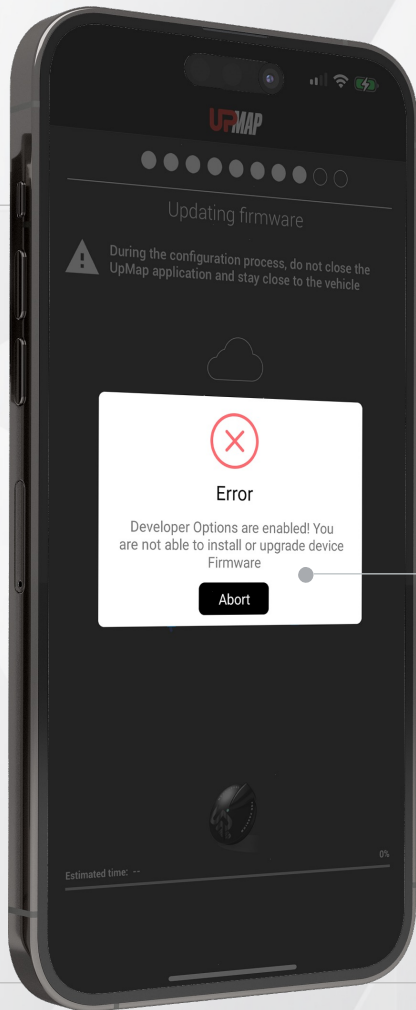
Troubleshooting

Errors during the process of adding a device

While **adding a device** step the application shows the message

DEVELOPER OPTIONS ENABLED

01 : Open Android or iOS phone settings and disable developer settings.

Close the application and repeat the procedure from the beginning.

Updating firmware

During the configuration process, do not close the UpMap application and stay close to the vehicle

Error

Developer Options are enabled! You are not able to install or upgrade device Firmware

Abort

Estimated time: --   0%

UpMap | QUICK GUIDE | ENG

Troubleshooting

Errors during the process of adding a device

During the model identification step, the device **is unable to recognize the motorcycle model**.

### MODEL NOT RECOGNIZED

01 : Bike not supported

After updating the device, the application tries to identify the motorcycle model, if it fails to recognize the model, the device adding procedure starts again.

Please check on the UpMap website if your motorcycle model, country and year is supported by the UpMap device.

Notify the UpMap technical service of the brand, model, year of the motorcycle and the chassis number (VIN).

02 : Dashboard off or RUN/STOP key in STOP position

Check that the motorcycle dashboard is on and the RUN/STOP button is in the RUN position. Repeat the procedure from the beginning.

Troubleshooting
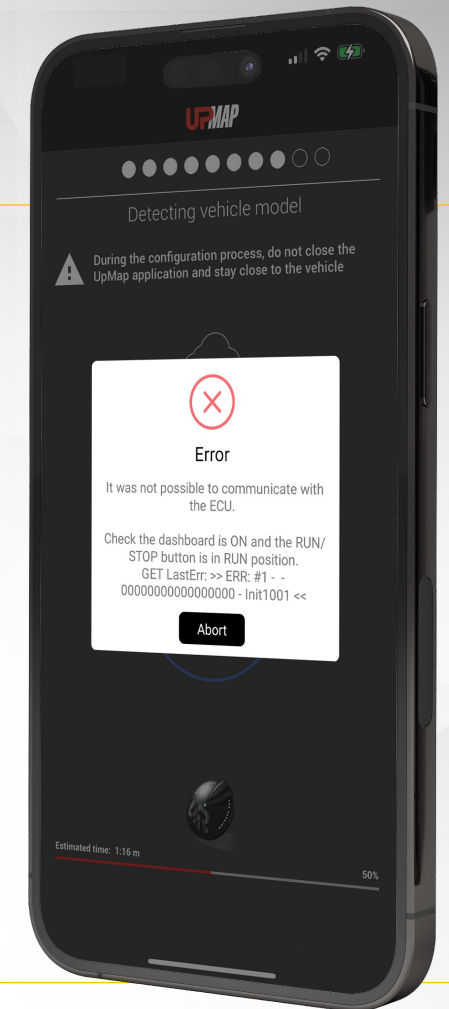
After configuring the device these errors may appear

COMMUNICATION ERROR WITH THE MOTORCYCLE

01 : Dashboard off and/or RUN/STOP button in STOP position

Check that the motorcycle dashboard is on and the RUN/STOP button is in the RUN position. Close and reopen the application.

02 : Check that the connection cable between the device and the motorbike's diagnostic socket is correctly inserted on both sides.

If the problem persists, contact the UpMap technical service of the serial number of the device and the chassis number (VIN) of the motorcycle.

Troubleshooting
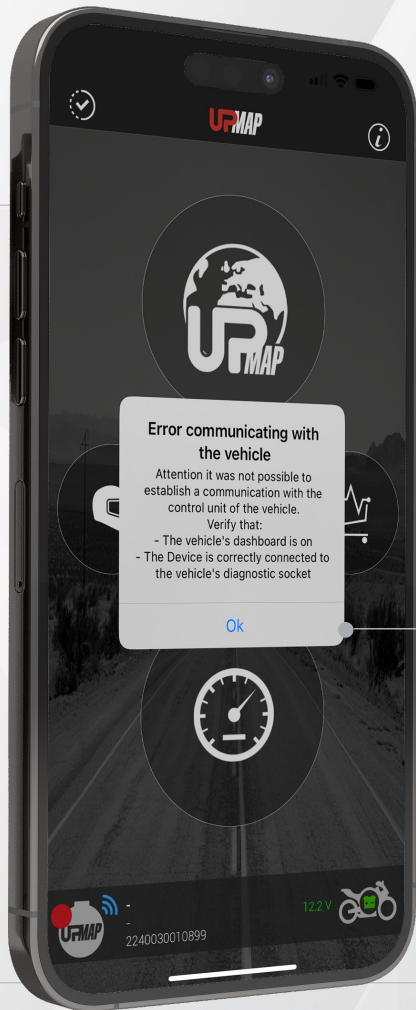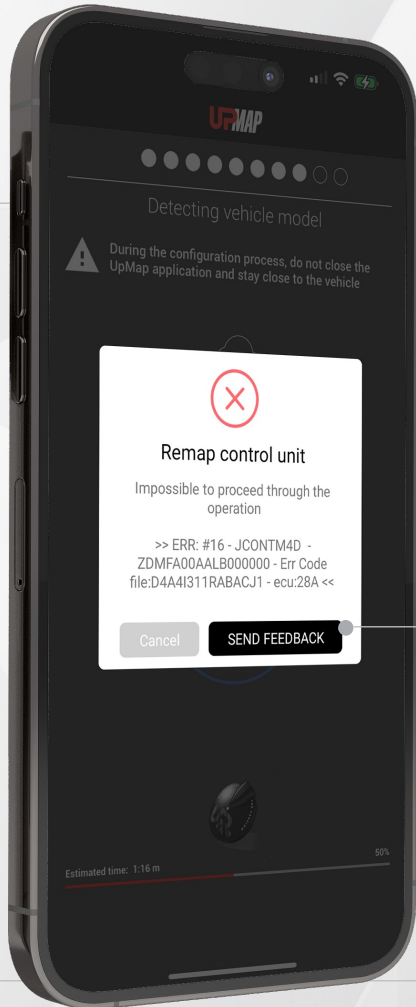
Before starting the installation of the map, the application performs some checks to detect if the bike is compatible with the chosen calibration

INCOMPATIBLE CALIBRATION ERROR

01 : The application checks that the calibration code is compatible with the motorbike engine control unit code.

If the wrong motorcycle model has been selected, or the wrong country for the motorcycle, communicate the serial number of the device, the chassis number (VIN) of the motorcycle and the error code to the UpMap technical service.

Detecting vehicle model

⚠ During the configuration process, do not close the UpMap application and stay close to the vehicle

Remap control unit

Impossible to proceed through the operation

>> ERR: #16 - JCONTM4D -
ZDMFA00AALB000000 - Err Code
file:D4A4I311RABACJ1 - ecu:28A <<

Cancel   SEND FEEDBACK

Estimated time: 1:16 m   50%

UpMap S.r.l.

Via Alfredo Veroni 11A,
43122 Parma (PR) Italy

+39 0521 646083
info@up-map.it
www.up-map.it